

FINE FREE

Frequently Asked Questions

- 1. Do I still have to pay a fine that was on my account prior to MPL going fine free?*
If you've returned all materials checked out from MPL, your fine has been waived. Fines from other Evergreen libraries may still be present and must be paid.
- 2. Is EVERYTHING free of overdue fines?* Almost everything! Books, movies, audiobooks, magazines, and downloadables are all fine free. Equipment, like wi-fi hotspots and tablets, are the exception and still have overdue fines.
- 3. Fines have been waived, so why does my account still have a balance?*
While MPL is doing away with overdue fines, fees for lost or damaged materials remain. Fines from other Evergreen libraries may still be present, also.
- 4. How will the Library get people to return borrowed materials?*
"No fines" does not mean "no responsibility." Materials that are 28 days overdue are assumed lost and you will be billed for the replacement cost.
- 5. Will I still receive reminders about returning materials?*

NOTICE	METHOD	WHEN
Reminder	Email and/or text	3 days before item is due
Overdue	Email and/or text	On due date
Overdue	By Mail	14 days overdue
Bill	By Mail	28 days overdue Patron billed for replacement cost
Collection Notice	By Mail	43 days overdue Patron account is referred to collection agency

- 6. How is the Library budget affected by the loss of fine income?*
Overdue fines make up less than one percent of the Library's annual income.
- 7. I've always thought of paying my fines as my donation to the library. Can I still donate?*
Yes! Your donation will support critical Library programs and services.
- 8. What is the difference between a fine and a fee?*
Fines are punitive. Fees are for library services and products such as library cards, copying, printing, material replacement costs, etc.

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